NextGen Procedure Template Problems & Tips

The procedures templates have been rife with flaws since we started on KBM 7.8. Over time many have been fixed, but a few persist. Here I'll point out some problems & potential points of confusion I've discovered, & suggest some workarounds.

I need your help!

There is no way I'll ever be able to think of all the variations to test on the procedure templates. If you discover a problem that I have not documented here, please let me know.

RL Duffy

Lesion/Wart/Punch/Other Popup

- In the past there have been numerous flaws & gotchas on this template. Many of these have been fixed over time, but as you'll see, it still has issues.
- It is a very involved template, with a lot of different things crammed in. As a result, one sequence of events may work correctly, while another leads to an error message.
- Please report any additional misbehaviors you find to the EHR Team or myself.

Pre-procedure care:					C	Mar)	
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C 15 or more lesions			🔲 Salicylic acid 60%				
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Paring/cutting; 2 - 4 lesions							
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	/			Silver nitrate			
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Pre-procedure care: Consent was obtained 2 Procedure/risks were explained Questions were answered Area was prepped and draped using sterile technique Punch biopsy: Locatio Assessment: Single lesion C RT C LT cm 238.2 arm .6 2 .6 Each additional lesion sce, leg cm estruction premalignant lesion(s): 🔨 14 or less 🔿 15 or more (Select the number of lesions destroyed to Location: Qty: Assessn × Location 702.0 2nd through 14th lesion arm Total City: back 15 or more lesions back of hand cervix Destruction benign lesion(s): (Other than skin tags) cheek ty: Assessment: Location: ear C Lesions 1-14 elbow C 15 or more lesions evelid face Paring or cutting: Location: foot forehead Paring/cutting; benign C RT C LT hand hyperkeratotic lesion, single lesion hip Paring/cutting; 2 - 4 lesions index finger Sk. a tag: leq Location: Qty: Assessme lip Renoval < 15 lesion little finger middle finaer Each additional 10 lesions mucous membrane Anesthetic: neck C Lidocaine 1% C Lidocaine 2% w/epinep nose Lidocaine 1% w/epinephrine C Marcaine 0.5% С penis C. Lidocaine 2% C Lidocaine topical 5% perineum ring finger Dressing, wound care & follow scalp Applied sterile dressing Discussed wound care instruction shoulder Biopsy sent to pathology Silver nitrate for wound cauterizat thigh trunk Comments: vagina vulva Close

Notice there is no way to specify the other side for lesions after the first one. I guess patients must have all of their left-sided lesions done at one visit, & schedule another visit for the right-sided ones. Plan accordingly.

removal:			Suture: Dermalon (nylon) Surgilene (prolene) Dexon	6.0 C C	5.0 C C C	4.0 0 0
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Pre-procedure care:

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Paring/cutting; benign	C RT C LT			4		-	
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Each additional 10 lesions		i				CI	ear
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Dressing, wound care & follow							
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	and the second se				Çuena 👘		

Note that after making an entry (often the location) the Number Pad popup often appears. It may not be readily apparent whether you're talking about the size of something, or the number of something. To complicate matters further, the Number Pad popup may also overlie the fields in question, so you may need to slide it down a bit, as I've done here.

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Consent

Pre-procedure care:								Here's something that will
Consent was obtained	nad							
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Why require the user to pick and	assessment under Skin
tag, & why would the "short list"	it offers contain
diagnoses other than skin tag? T	The section itself defines
the diagnosis code. (701.9 in ICC) 9, L91.8 or rarely Q82.8
in ICD 10.)	s Apps Close 7

Lesion

Pre-procedure care.						
Consent was obtained					Conse	ent
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I						
				•	44 rows returned	Select Cancel

but this presents several problems: 1) How would you indicate that you used 2% lidocaine on the hand shave biopsy, but 1% lidocaine with epi on the facial punch biopsy? 2) How would I enter 2 different types of suture? 3) Speaking of suture, there's no 3-0? And how would I indicate deep absorbable sutures in addition to the skin sutures (though hopefully nothing here would require that)? The facial Distributed as the subsorbable sutures in addition to the skin c though hopefully nothing here would require that)? Sin tag: C though hopefully nothing here would require that)? Control of the side of the subsorbable sutures is subsorbable sutures (though hopefully nothing here would require that)? Control of the subsorbable suture is subsorbable sutures is subsorbable sutures (though hopefully nothing here would require that)? Control of the subsorbable suture is subsorbable subsorbable is subs	Lesi	You have a section to enter anesthetic & suture selections,	×
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(Submit to Superbill) (Save & Close) (Cancel)	1	Submit to Superbill Save & Close Cancel	>

Pre-procedure care:	Consent
How do you deal with all of these issues?	
Single lesion I C LT arm .6 cm 238.2 Each additional lesion trunk 2 .6 cm	
Your best bet is to use the Comments box. Use the	PE Skin
checkboxes & picklists to do whatever you have to d	o to
make the program happy & allow billing to be submit	ted.
Then accurately describe the procedure(s) in the Co	omments
box. Sometimes Comments boxes are problematic b	ecause
they don't give you enough space, but you're allowed	to type
just under 1000 characters on this one.	
Each additional 10 lesions Liquid nitrogen Silver nitrate Anesthetic: O Lidecoine 1% O Lidecoine 2% w/aninenbring: O Ethyl ablecide:	6.0 5.0 4.0

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Dressing, wound care & follow Applied sterile dressing Biopsy sent to pathology Comments:	 Discussed wound care instructions Silver nitrate for wound cauterization 	Wound check:	Suture removal:	☐ Steri-strips™			

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Defore documenting all your procedures (& this p the "I just remembered, Doc" nature of patient presentations virtually guarantee this will happen us), you can use the Superbill or the Generic proc template to add the additional procedures, thoug require a knowledge of the diagnosis & CPT codes to submit.	opup & to all cedure h it wi S you w	of II vis	r PES	en t
China da an				_
Skin tag: Location: Qty: Assessment: Method: Removal < 15 lesion Image: Control of the second se				
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Pre-procedure care: Consent was obtained Consent was obtained Procedure/risks were explained Questions were answered Area was prepped and draped using sterile technique Punch biopsy: Location: Size: Assessment:
How could this popup be made better? It is a daunting task
for the programmer. I suggest:
1) Divide this into several popups, with just ONE procedure
type on each. I see the reasoning in trying to squeeze
everything in here, but this would clarify usage, simplify
troubleshooting, & allow us to submit each procedure type to
superbill one at a time. While you're at it, give us better
options to document lesions on more than one side, different
types of anesthesia, suture, etc.
Dressing, wound care & follow □ □ Applied sterile dressing □ Discussed wound care instructions □ Biopsy sent to pathology □ Silver nitrate for wound cauterization Comments: □
Submit to Superbill Save & Close Cancel

Pre-procedure care:

2) If you still want to keep everything on the same popup, adopt a **Clear for Add** model, like you use for many other popups. Every time we click the **Clear for Add** button, we're given a clean slate & can submit to superbill again. But that could obviously present problems if the user submitted the same type of procedure as two "first lesion" charges instead of "first lesion, second lesion." That's why option #1 is better.

3) Another alternative would be to have a separate **Submit** to Superbill button under each section. These would need to all be independent of each other—which could present a programming challenge.

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Pre-procedure care:

Comments:

- Consent was obtained
- Procedure/risks were explained
- Questions were answered

4) The CMS rules on how to submit charges for various types & numbers of skin surgery procedures are very convoluted & confusing. (It is tempting to conclude this is intentional.) It would be very helpful if you could label each section in plain language (or use [i] informational popups to do so), so that even the infrequent user could tell the difference between, e.g., placing one charge for lesions 1-14, & placing 14 charges for lesions 1-14. My preference would be to spell it out directly on the procedure popup rather than use informational popups, if you can do so without making it too cluttered. opplied sterile dressing PIECEESCO WOULD DE COLORIS DE COLORIS Biopsy sent to pathology Silver nitrate for wound cauterization

Submit to Superbill

Save & Close

Cancel

Consent

Laceration Repair Popup

• This is usable, but there are limitations

Not to r	ner	ntior	n ch the	romi	c deep	sut Sut	ures,	or pot	entially using
calp/extremities/trunk: cace: ntermediate: () calp/extremities/trunk: leck/hands/feet: cace:		<u>26 50</u> С	0 0	о С	0 0 0 0 0 0 0 0			3 . 00 00	873.0
Anesthetic: C Lidocaine 1% plain C Lidocaine 1% w/epine C Lidocaine 2% plain C Lidocaine 2% w/epine C Marcaine® 0.5% C Lidocaine topical 5% C Ethyl chloride spray	phrine phrine	2 - 3	mL	Suture: Dermalon [™] Surgilene [™] Dexon [™] (vic Dermabo Steri-stri Staples	(nylon) (polypropylene) nyl) ond™ ps™	C 6.0 (C 6.0 ((05.0 04.0 5.0 04.0 5.0 04.0		
Pressing, wound care & fo ✓ Applied sterile dressin Wound check:	b llow ig and di RN	scussed wo Suture rem 7 - 10 days	und care i oval:	nstructions					

e-procedure:	
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Obtain patient consent

Procedure:									
Laceration prepped a	ind drap	ed using ste	rile techniq	ue				PE Skin	Multiple laceration coding help 🕡
Simple: 🕕	< 2.5	2.6 - 5.0	2.6 - 7.5	5.1 - 7.5	7.6 - 12.5	12.6 - 20.0	20.1 - 30.0	> 30.0	*Required* Exact Size-cm Indication:
Scalp/extremities/trunk:	0		œ		С	С	С	C	873.0
Face:	0	0		0	0	0	С	C	
Intermediate: 🕥									
Scalp/extremities/trunk:	С		С		С	С	0	C	
Neck/hands/feet:	0		С		C	0	C	С	
Face:	С	0		C	0	С	0	С	
Anesthetic				Suture:					
C Lidocaine 1% plain		1		Dermalon	[™] (nylon)	C 6.0	C 5.0 € 4	0	
C Lidocaine 1% w/epin	nephrine			Surgilene	(polypropylen	e) C 6.0	C 5.0 C 4.	0	
C Lidocaine 2% plain			_	Dexon™ (v	icryl)		C 5.0 C 4.	0	
€ Lidocaine 2% w/epin	ephrine	2 -	3 mL	Derma	bond™				
C Marcaine® 0.5%				Steri-st	trips™				
C idecaine torical 5%			•	□ Staples					

At first glance, it may not be clear how to document more than one simple or intermediate laceration repair on any body region. The answer is that you add up the total length of similar wounds. E.G., if you had a 2 cm scalp lac, 3 cm forearm lac, & a 3 cm back lac, you would use Scalp/extremities/trunk 7.6-12.5. (Submit to Superbill) (Save & Close) (Cam

Consent

Pre	e-procedure:			

🗌 Obtain patient consent



Consent

In a situation with multiple wounds, you're going to have to use the **Comments** box to explain the nature & location of the wounds, & the variations of anesthesia & repair techniques used on each.

Scalp/extremities/trunk	a R		0		0	0	0	
Neck/hands/feet:	0		0		С	С	С	С
Face:	0	0		0	0	С	С	с
Anesthetic:				Suture:				
C Lidocaine 1% plain	1			Dermalon™	(nylon)	C 6.0 C	5.0 • 4.0	
C Lidocaine 1% w/ep	inephrine			Surgilene™	(polypropylene)	C 6.0 C	5.0 C 4.0	
C Lidocaine 2% plain	i			Dexon™ (vic	ryl)	C	5.0 C 4.0	
€ Lidocaine 2% w/ep	inephrine	2-31	nL	Dermab	ond™			
C Marcaine® 0.5%		ĺ.		🗌 Steri-stri	ps™			
C Lidocaine topical 5	i%			🔲 Staples				
C Ethyl chloride spra	У							
Dressing, wound care a	& follow							
Applied sterile dres	ssing and di	scussed wo	und care in	structions				
Wound check:		Suture remo	val:					
	PRN	7 - 10 days						
Comments:								
-								
1								
								Submit to Superbill Save & Close Cancel
								(subilit to supervisit) (sube de close) (culter)

Generic Procedure Popup

 OK, we've talked about using the Generic Procedure popup several times, but riddle me this: What are you supposed to do if you need to use it more than once?

Generic - Procedure Indication: Description: Code: Insertion of implantable subdermal V25.5 Procedure: Description: Code: Insertion, Implant contraceptive capsul 11981	Shouldn't the Generic Procedure popup reset every time we launch it, so that we can submit another procedure?
Anesthesia: None Lidocaine mg mg 2% 4ml Digital Digital Lo Findings: SQ Implanon device L upper arm. SQ Implanon device L upper arm. None	And while we're at it, it would be helpful if we had a procedure popup for intradermal contraceptive placement & removal so we wouldn't have to use the Generic popup.
After you've used the Generic Procedure popup once & submit charges, you can't use it again that encounter.	eptable 6 mo Sooner if symptoms persist/worsen PRN Charges submitted Save & Close Cancel

Nebulizer Treatment

• Here's a head-scratcher.



Offline Proc Note

Preview Proc Note

Superbill

 I've mentioned using the superbill to add charges a couple times. Here's how you go about that.

File	Edit Def Say we' New Select Patier Some pr Vodify Patier Close Patier Quick Ir	ve drained a simple abscess, but because of oblem, the popup didn't submit the charge. A iternet search reveals it should be CPT 10060.
X	Save Closs Print CustomPrint \ Send Export Patient Documents Generat Graph	Home) NextMD: No Pharmacy 1: LINCOLN PHARM Rendering: DUFFY, ROBERT LAMAR Patient Lipid Clinic Data Order Admin
	Reports ChartMail Family Unit HIE Consent Patient Portal Patient Education Patient Group	Image Office Diagnostics
	System \ Practice Template Work Flow Alt + F3 User Workgroups Alt + F3 Provider Approval Queue F3 Change Enterprise/Practice Logout Alt + 1 Exit Alt + 5	

02/26/2014 04:45 PM : "*USA SOAP" Superbill ×					
Assigned Procedures:	Payer:	BCBS OF ALABAM	A		Change
Todau's Services Code A/A Units Dx1	Dx2	Dx3	Dx4	Dx9	Dx10
Click the Proc Srch Tab.	Available ICDs:			Delete	Save
Procedures Proc Srch Modifier Mod Srch					
Category: Active Wound Care 97597 ACTIVE WOUND CARE/20 CM OR < 97598 ACTIVE WOUND CARE > 20 CM 97602 Rmv devitlzd tiss from wound, non-slctv debrd	ICD Code Current 682.9	Abscess	iption		Dx1 Dx2 Dx3 Dx4
					Change

02/26/2014 04	:45 PM : **USA 9	SOAP"	Superbill	×					
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Type 1 box, t	l0060 hen cl	in tl ick S	ne Co Searc	de h.					ŀ
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		Pa	iyer:	BCBS OF ALAB	AMA		Change
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Click in the checkbox.	, ,	Available IC	Ds:			Delete	Save
Description Sea	arch	682.9	Code ent	De: Abscess	scription		Dx 1 Dx 2 Dx 3 Dx 4
Sele	ct Al	osce	SS,	then c	lick D	< 1 .	
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Assigned Procedures: Today's Services	Code A/A	Units	Dx1	Dx2	Dx3	Dx4	Dx9	Dx10
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Code: ✓ 10060: Incision & draina	age abscess, simple/single	3		582.9 A	bscess		- /	Dx 3 Dx 4
				Clic	k Sav	e, the	n	
				clos	e the	super	bill.	
								Change

In Conclusion

- While a few problems persist, the procedure templates are better behaved than they used to be.
- Most people will only use a handful of the procedure templates, so you'll learn their idiosyncrasies pretty soon, & figure out how to work around them.
- If you find a problem you can't solve, please notify the EHR team.

This concludes the NextGen Procedure Template conniption.

Out of my mind. Back in five minutes.

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